

**Warwickshire County Council Trading Standards Email Alert
Monday 15th September 2008**

Consumer Scams

Phishing Scam

Beware of emails that falsely claim to come from HSBC Bank which state that:

Access to your online account has been suspended

Dear HSBC Customer,

Your online banking password was entered incorrectly more than 3 times.
For the protection of your account we have suspended access to it.
To restore access please [Log In](#) correctly.
Previous notifications have been sent.

Thank you for choosing HSBC Bank.
Copyright HSBC INC 2008. All rights reserved.

This is a scam to steal your personal and financial information. Never respond to these emails or click on the links within them.

For further information visit:

<http://wcc-apps1/Web/corporate/pages.ns/pages%20by%20Department/02DF9D3E9C4E06AC80256FA500364E96>

Spoof American Airline Ticket

Beware of the following email which purports to come from American Airlines:

----- Original Message -----

From: "American Airlines" <wcyfgyy@brandywineabstract.com>

To:

Sent: Tuesday, September 09, 2008 5:58 AM

Subject: Your Online Flight Ticket N 56727

> Hello,
> Thank you for using our new service "Buy airplane ticket Online" on our
> website.

> Your account has been created:
>
> Your login: tony@gennoe.freeseve.co.uk
> Your password: passGTKS
>
> Your credit card has been charged for \$640.20.
> We would like to remind you that whenever you order tickets on our
website
> you get a discount of 10%!
> Attached to this message is the purchase Invoice and the flight ticket.
> To use your ticket, simply print it on a color printed, and you are set
to
> take off for the journey!
>
> Kind regards,
> American Airlines
>

The sender is bogus and is not American Airlines. Under no circumstances should recipients respond to the email or open the "ticket" or "invoice" as it may expose your pc to viruses.

Please feel free to pass on the information to whom ever you feel appropriate. We are keen to alert as many people as possible, for example community groups, charities, neighbourhood watch members, etc. We are happy for this information to appear in community newsletters, parish council magazines etc. In addition, if you think you know of someone else who would benefit from receiving these email alerts, please let me know and I will add them to this email group.

If you wish to alert our Service to a scam you can do so on our website at www.warwickshire.gov.uk/reportascam A comprehensive list of the latest scams and more information on common scams is available at: www.warwickshire.gov.uk/latestscams If you run a web site please feel free to link our pages to yours.

If you require any further information or you do not wish to receive the email alert in future, please contact me.

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